

Pangbourne medical Practice

PROFILE FOR PROSPECTIVE REGISTRARS

The Boathouse Surgery in Pangbourne is a modern purpose-built surgery built in 1993. It enjoys unrivalled views of the Thames, with all the doctors consulting rooms only feet from the river. The practice is based in a village within easy walking distance of the railway station and with plenty of car parking. We are very proud of our culture of learning and are enthusiastic about our own education as well as that of others. The Practice population is just over 10,000 with a surprising range of social classes as the practice looks after a semi rural area that extends into the outskirts of Reading. The case mix available to registrars has been carefully considered and will be appropriate to the stage of experience of the learner.

We provide a friendly environment in which the registrar becomes an integral member of the team whilst still having the protected time and encouragement to further his/her education. Teaching is directed by the Trainer but all team members are involved in some way. The registrar has their own fully equipped room and networked PC with full inter- and intranet access. The Practice offers all the expected facilities including a library collection and seminar room.

Registrars attend the day release course on Tuesdays relevant to their stage of training (see www.readingvts.org/home) and have a half day of protected time each week for a tutorial, with individual learning time negotiated as appropriate. There are weekly meetings on Wednesday lunchtimes which contribute to the ongoing education program.

Our highly trained nursing team includes two nurse practitioners/prescribers and one CCG Lead. In addition to that we are lucky enough to have several in-house attached professionals including district nurses, midwife, health visitors, physiotherapists, a counsellor, alcohol outreach worker and the Talking Therapies team. This enables the registrar to gain a wide variety of experience in their initial induction month and beyond.

The five Partners and one salaried doctor in the Practice are proud of the standard of medical care that they offer to patients. They also enjoy an eclectic mix of non-medical interests including wine tasting, choir, dog walking, swimming, cycling, sailing, and golf.

The Trainer

Nicki Williams has an MSc in medical teaching. She is currently the national Lead for the CSA exam, with many years' experience in that exam as a case writer, marshal and examiner. She was involved nationally in the development of workplace based assessment and was deputy national Lead of that strand of the MRCGP for some years, so is well placed to advise on both the ePortfolio and the CSA. Nicki has experience in training all postgraduate grades from F2 to ST4 as well as coaching 'returners' to the field of General Practice. She was previously the Associate Postgraduate GP Dean for West Berkshire.

Nicki works in the Boathouse Surgery on three of the four days that registrars are in Practice. She is able to ensure that training runs smoothly throughout the week and oversee the training programme. When she is absent a named partner is designated to supervise the registrar.

Other doctors

All doctors are enthusiastic about teaching, and two may become trainers in the future. All are involved in tutorials and debriefing, giving the registrar a wider experience than any one could give alone. They are happy to give help or discuss cases at any time. Within the team of six doctors we can offer expertise from three CCG Leads, a Macmillan Lead, an appraiser, two school medical officers, a doctor with vast experience in medico-legal work and pharmaceutical research and two who work in the out of hours service. We also offer coil fittings, joint injections and minor surgery at the Practice as well as a service to a local residential home.

Rupert Woolley joined the practice in September 2009 and is an Oxford Tutor for medical students. 5th year students from Oxford come to us for 6 week placements to gain experience in general practice. We also take 4th year students for individual sessions specifically for clinical examination skills teaching.

Previous learners have said :

2010; -Trainer: I am amazed at Nicki's apparently boundless energy and enthusiasm – both appear infinite. I have tried to keep up but it has been hard work! And patience and encouragement aplenty. Couldn't ask for better protection of learning time and engagement of others in teaching

-Partners: All superb. All have engaged in teaching me, wherever the opportunity has presented, with enthusiasm, commitment and care

- Practice: A perfect location! 10/10 The premises are great too - you are very lucky. Similarly, the staff, who have been universally helpful and supportive.

2010; It is genuinely the nicest place I have worked out of my total experience of seven practices. I think it's the strong team ethos that makes it first class. Best care for patients by far too.

2011; I have really enjoyed working with the medical team at Pangbourne. The doctors are patient, encouraging, listen to me and my concerns and help me to formulate robust management plans. Nicki has been very enthusiastic and has helped me to gain the most out of my placement. She has been very encouraging and has challenged me to push myself.

2012 Trainer: very supportive relationship I was able to ask for help when needed. My trainer was used multiple teaching/training tools to adapt to my learning style eg myers briggs so that she could understand me better and so therefore help me to understand the best ways for me to learn/develop.

Other GPs at the practice: each one took time to debrief with me after my surgeries creating good learning opportunity as well as helping me identify gaps in knowledge

2014; Nicki throughout my last 2 years of training has been inspirational, motivating and an exceptional trainer... I will be able to use the skills she has taught me throughout my career. ... I don't think I could have hoped for a more enthusiastic, experienced and supportive trainer, I can't thank her enough for all the time and effort she puts into training.

Partners: During my time all of the partners have been incredibly supportive, willingly supervising me and giving me sound advice and guidance. They are all extremely knowledgeable and experienced with their own unique styles. I have always found them very approachable and never felt there was something I couldn't ask. ...gave me endless

support and encouragement.

Excerpts from Training Practice Reaccreditation 2014;

The visiting team was not sure that it gets better than this. Nicki offers a platinum training experience with a wonderful combination of expertise and enthusiasm and a genuine interest in each trainee as an individual.

Patient survey – above the averages.

Learner feedback “a lovely bunch of people”, “made me feel part of the team”.

Team commitment to training...– all feel able to contribute.

Promotion and training in house for staff who wish to develop and progress – current practice managers were previous summariser and reception manager.

Beautiful setting.

Quality improvement work woven in to what they do.

Open reporting and discussion of significant events.

Enthusiastic new management team.